## What our Patients say about us

The Practice conducts an annual patient satisfaction survey.

These are some of the comments from the 2004/05 Survey:

- You are able to see either a male or female doctor at short notice.
- There is an on-site pharmacy and continuity of care.
- Excellent referral if necessary.
- All my family are patients at this practice. We have received nothing but excellent care from the private doctors over the past 15 or so years.
- I find the doctors very helpful and caring and easy to get an appointment.
- I am treated like a person, not a set of case notes.
- This is our doctor.

Over 90% of patients responding to the survey agreed that we provided an excellent service in every area of questioning.