

What our Patients say about us

The Practice conducts an annual patient satisfaction survey. The Harrow Health Care Centre participated in a General Medical Council piloted review of GP revalidation procedures and these are some of our patients' comments:

- The doctor is kind, understanding and has a great deal of patience.
- I always get good service when I come to the clinic.
- I could not be more content with my primary care team. All of the doctors are very good. The nurses are spot on and the reception staff polite and helpful.
- Excellent doctor. He has a lot of time for listening to you, is very sympathetic and you feel very much at ease talking to him. Appointments are never rushed.
- She has been my doctor for many years and although I have moved away I still travel back to see her. I have full faith in her.
- I have been under the care of my doctor for many years and cannot fault her very caring professionalism and efficiency. Everyone I speak to without exception speaks very highly about her excellent competence.
- I value my doctor's opinion and advice.
- This doctor allows you to feel at ease. He will look deeper and perhaps use alternative methods e.g. acupuncture.
- I have recommended family members to this doctor for clinical opinions.
- I have absolute confidence in the treatment I have received from my doctors
- An asset to general practice and the RCGP.
- From a patient visiting the area. "This doctor was as doctors should be, providing all the facts and a balanced and informed opinion, I wish she was my normal doctor."

Our doctors were rated well above average and in the top percentile of those reviewed. 13,754 people were surveyed from around the country, each commenting on their own GP Practice.